



THE PLACE

SUSTAINABILITY POLICY

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THE PLACE
CITY HOTELS & VENUES

At The Place, we are committed to sustainability and our Corporate Social Responsibility (CSR). We aim to create a positive environmental and social impact while ensuring an exceptional experience for our guests. Our sustainability strategy is built upon 10 key pillars that guide our business operations and decisions.

10 Pillars of Sustainability

1. Biodiversity & Environment

We strive to minimise our impact on the environment and contribute positively to local biodiversity by:

- Introducing green initiatives within our property, including enhancing the greenery throughout the hotel and on our Terrace, planters with bee and butterfly friendly plants.
- Use of eco friendly cleaning products.
- To reduce the use of chemicals, we clean with microfiber cloths wherever possible.

2. Climate Action & Energy Efficiency

Reducing our carbon footprint and mitigating the effects of climate change is at the heart of our operations. We focus on:

- Energy conservation through public area sensors, ensuring efficiency and reducing unnecessary consumption.
- Implementing Energy Saving Key Cards in guest rooms to minimise power usage when unoccupied.
- Transitioned to renewable energy sources to reduce reliance on fossil fuels.
- All of the boilers are less than 2 years old.

3. Sustainable Operations

We actively monitor and reduce our water consumption and waste production by:

- Installing self-closing taps throughout the hotel to conserve water.
- Encouraging guests to participate in our reuse towel policy to minimise water and energy use.
- We have a recycle and reuse plan in place for cardboard, paper, glass and food waste.
- Operating a recycled paper check-in for key wallets.
- Transitioning guest information to QR codes instead of printed materials within the rooms.



4. Green Travel & Transportation

Eco-friendly travel and transportation practices are central to our commitment to sustainability. We promote this through:

- Encouraging public transport use among staff and guests due to our central Edinburgh location.
- Supporting cycling and walking to work to promote sustainable commuting.
- Understanding of where the closest electric vehicle charging stations are for guests and staff.
- We are committed to using local suppliers to strengthen the local economy and reduce the environmental impact of transportation.

5. Employee Engagement & Sustainability Culture

Our sustainability efforts extend beyond operations and into the heart of our workplace culture:

- Green Teams: Employee-led initiatives focused on sustainability improvements.
- Staff training and awareness programs: Ensuring all team members are knowledgeable about eco-friendly practices.
- Annual Green Tourism Award: In the process of recognising our outstanding contributions towards our sustainability goals.

6. Supplier Engagement

We work closely with suppliers who share our commitment to responsible sourcing. This includes:

- Local sourcing: Prioritising Scottish suppliers to support the local economy and reduce transportation emissions.
- Encourage suppliers to minimise packaging and use recyclable materials.
- Reducing supply chain emissions: Consolidating deliveries to lower our carbon footprint.

7. Community Engagement & Social Responsibility

We are committed to making a positive impact on our local community through:

- Charity partnerships: Supporting local charities through fundraising and volunteering initiatives.
- Employment and training programs: Offering opportunities for young people and our team to develop skills in the hospitality sector.



8. Health, Safety, & Wellbeing

Ensuring a safe and supportive environment for our guests and employees is a priority. Our approach includes:

- Regular health and safety training for all team members.
- Robust reporting processes to identify and mitigate risks.
- Employee wellbeing programs focused on mental and physical health.

9. Human Rights & Ethical Business Practices

We are committed to ethical operations and ensuring fair treatment across our workforce and supply chain:

- Anti-modern slavery policies to prevent unethical labor practices.
- Diversity, equity, and inclusion initiatives to foster a welcoming and inclusive workplace.
- Compliance with sustainability regulations as we work towards Net Zero emissions.

10. Business Continuity & Resilience

We are prepared to sustain operations during disruptions and build long-term resilience by:

- Implementing risk management strategies.
- Conducting sustainability and crisis response training.
- Enhancing data protection protocols.

We recognise that sustainability is an ongoing journey, not a fixed destination. This policy represents our current commitments and the foundation for future action. We will continue to review, refine, and enhance our practices in response to new challenges, opportunities, and insights. By working together—with our employees, suppliers, customers, and partners—we believe we can make a meaningful contribution to a more sustainable world.



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